



SOFTWARE VERSIONING AND UPDATES POLICY

/// SOFTWARE VERSIONING AND UPDATES

OVERVIEW

This Policy outlines how GUARDIAN RFID makes a Software Version update or upgrade generally available to its Customers. GUARDIAN RFID reserves the right to amend this Policy periodically and will post updates at: <https://guardianrfid.com/resources/policies>.

POLICY

This section below details our versioning policies, which are detailed in Section 8 (Maintenance, Support, and Service Levels) of our System Agreement.

A Software Version Upgrade is any commercially released version of the GUARDIAN RFID Software that GUARDIAN RFID releases after the Effective Date which adds new or changed functionalities or features to the GUARDIAN RFID Software or allows the GUARDIAN RFID Software to be compatible with another operating system, and new or enhanced products, modules, components, or applications offered by GUARDIAN RFID subsequent to the Effective Date that have a functionality similar to the GUARDIAN RFID Software. For Software Updates, which are defined as any revision, enhancement, update, correction, security device, limiting device, or other modification of the GUARDIAN RFID Software (other than an Upgrade) that GUARDIAN RFID releases or provides after the Effective Date. Our Support Services Team deploy Updates on an as-available basis and, subject to Section 14(i) of the System Agreement. Updates are installed remotely by GUARDIAN RFID at a time chosen by GUARDIAN RFID or by mutual agreement. The obligation of GUARDIAN RFID to provide Updates pursuant to this Section shall not extend to Upgrades, which the Customer may purchase by executing an amendment to this Agreement pursuant to Section 22(b).

EXCEPTIONS

- /// The obligation of GUARDIAN RFID to provide Updates pursuant to this Section shall not extend to Upgrades or Major Releases, which the Customer may purchase by executing an amendment to this Agreement pursuant to Section 22(b).

DEFINITIONS

TERM	DEFINITION
GUARDIAN RFID Software	The computer programs in object code form and any Updates, enhancements, modifications, revisions, additions, replacements, or conversions thereof owned by GUARDIAN RFID. These programs are either identified as "Software" under the "Product Family" column of your system quote provided in <u>Addendum A of the System Agreement</u> , installed to enable use of GUARDIAN RFID OnDemand, or subsequently licensed to the Customer. GUARDIAN RFID Software specifically excludes any Third-Party Software and the Customer's Third-Party Software.
Major Release	A new release of a software product that incorporates the last Minor Release (if one has occurred) and may include additional enhancements to the software. A Major Release to the software typically requires a new installation. Major Releases may include architectural changes, major feature changes, new platform support, and new operating system support. Unless otherwise defined via a specific communication, Major Releases are designated by the number to the left of the decimal point such as 1.0, 2.0, 3.0, etc.
Update (or "minor release")	Any revision, enhancement, update, correction, security device, limiting device, or other modification of the GUARDIAN RFID Software (other than an Upgrade) that GUARDIAN RFID releases or provides after the Effective Date. Such term specifically excludes Upgrades.
Upgrade	Any commercially released version of the GUARDIAN RFID Software that GUARDIAN RFID releases after the Effective Date which adds new or changed functionalities or features to the GUARDIAN RFID Software or allows the GUARDIAN RFID Software to be compatible with another operating system, and new or enhanced products, modules, components, or applications offered by GUARDIAN RFID subsequent to the Effective Date that have a functionality similar to the GUARDIAN RFID Software.